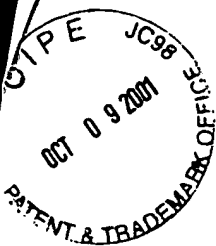


Serial No. 09/886,814



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) Randy L. Hackbarth  
James David Herbsleb  
Graham John Wills  
Case 3-4-13  
Serial No. 09/886,814 Group Art Unit 2152  
Filing Date June 21, 2001  
Examiner Not Assigned  
Title Apparatus and Method for use in a Data/Conference Call System  
to Provide Collaboration Services

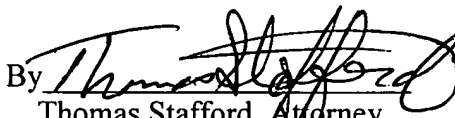
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FORMAL DRAWING

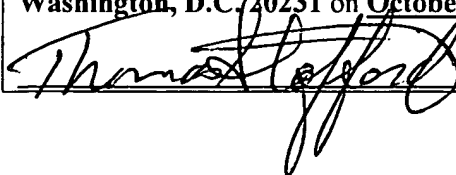
This is to supply a set of Formal Drawing in the above-identified application.  
Accordingly, a new set of 15 (15) sheets of Formal Drawing on Formal  
Board is being supplied herewith.

Respectfully,  
Randy L. Hackbarth  
James David Herbsleb  
Graham John Wills

By   
Thomas Stafford, Attorney  
Registration No. 24767

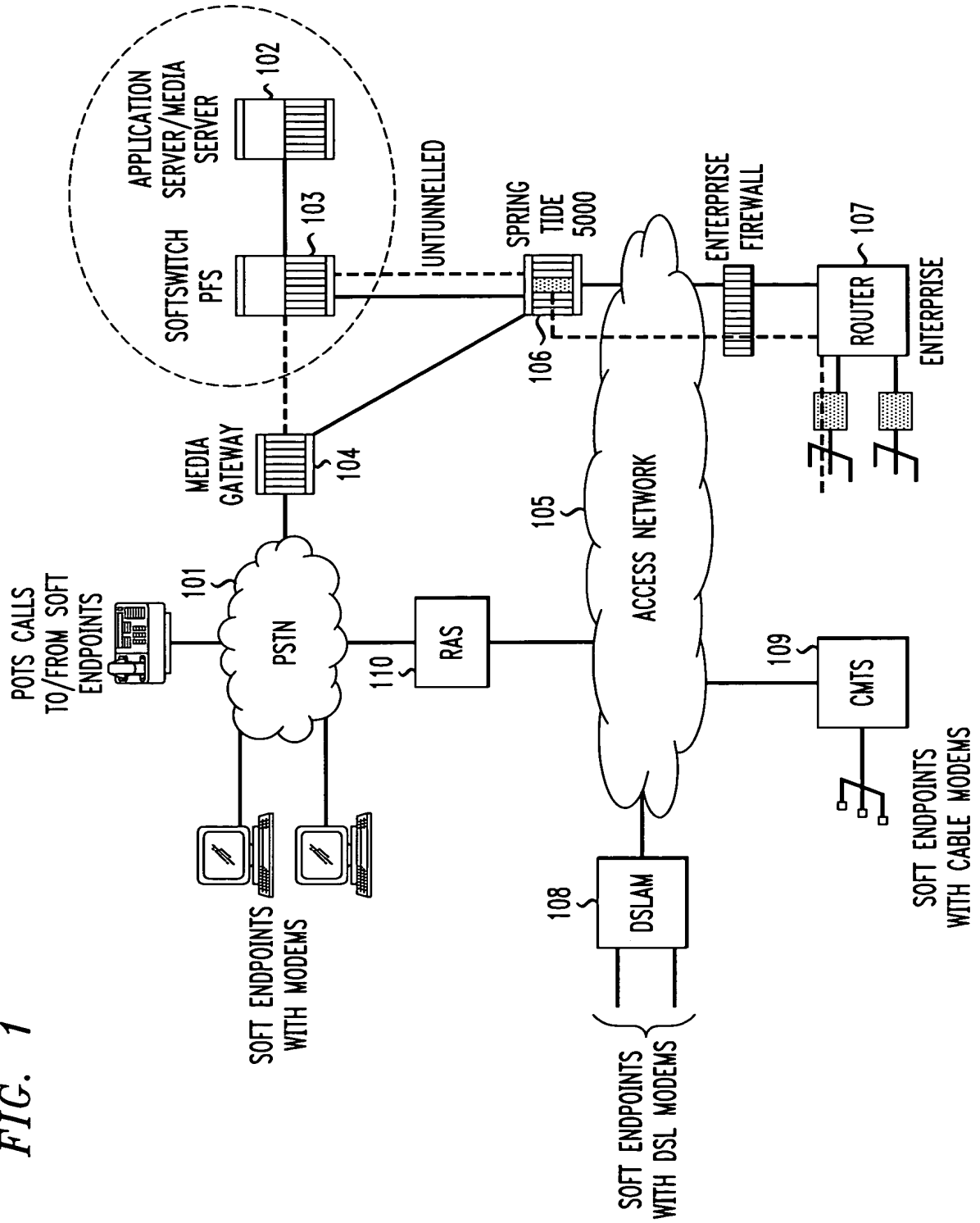
Dated: 10/04/01

I hereby certify that this correspondence is being deposited with the United States Postal Service  
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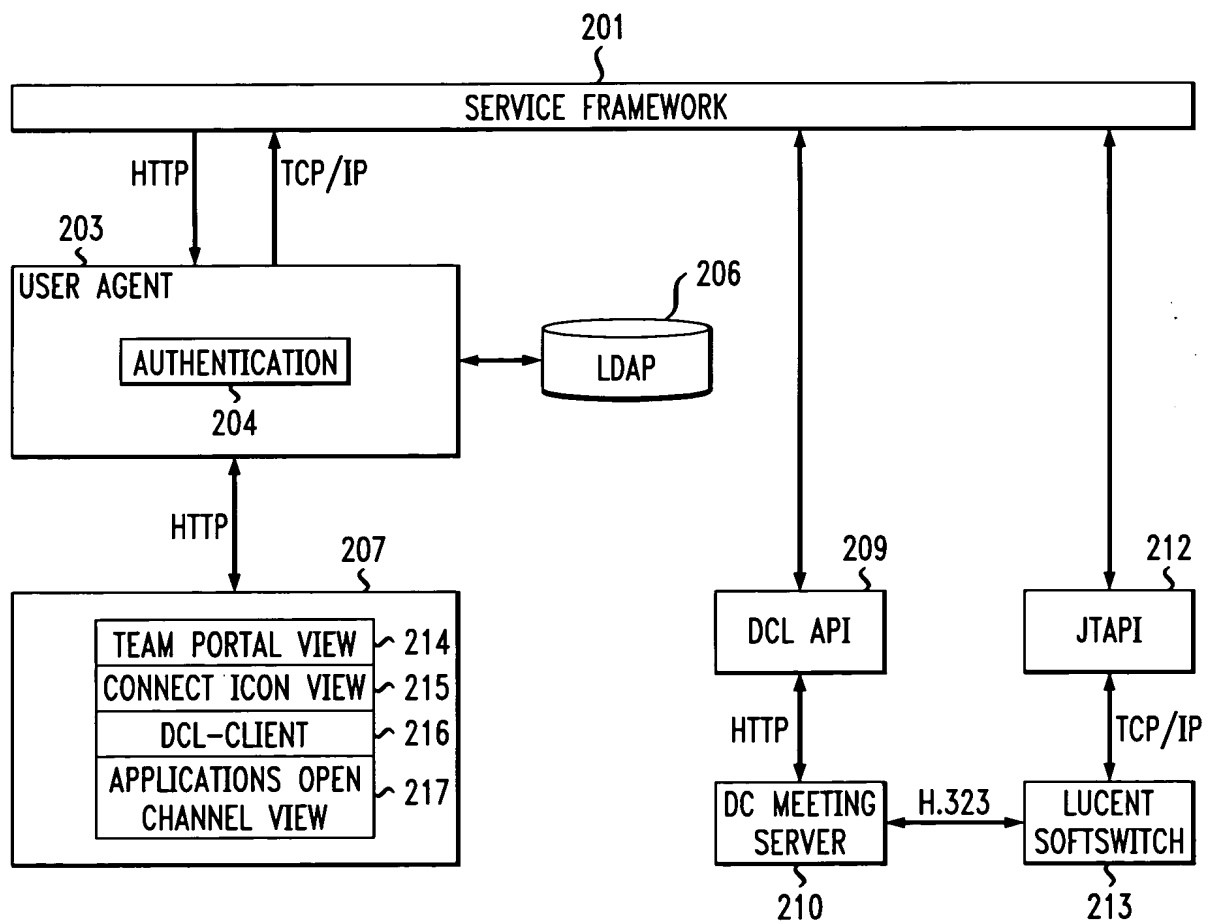
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FIG. 1



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FIG. 2



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FIG. 3

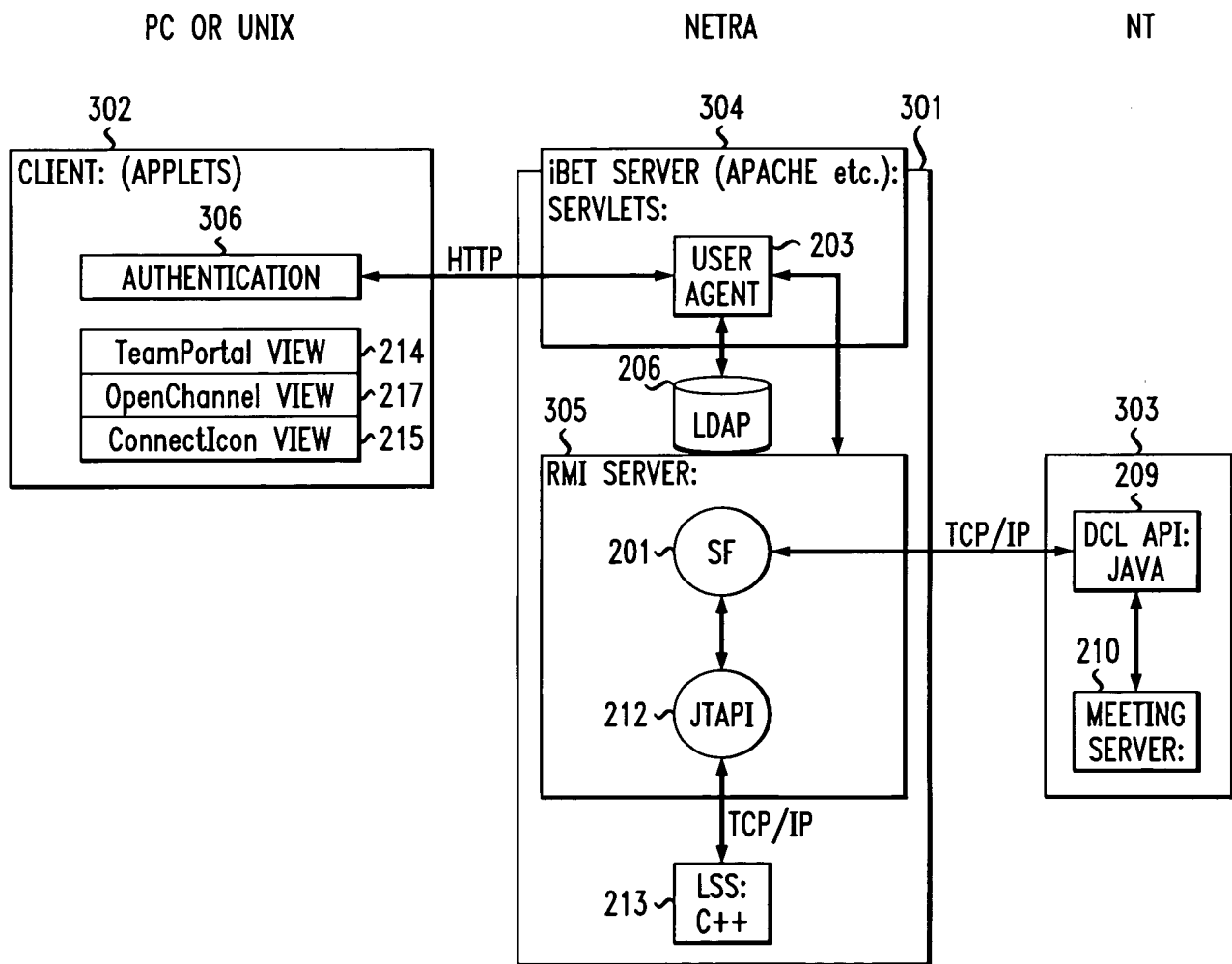
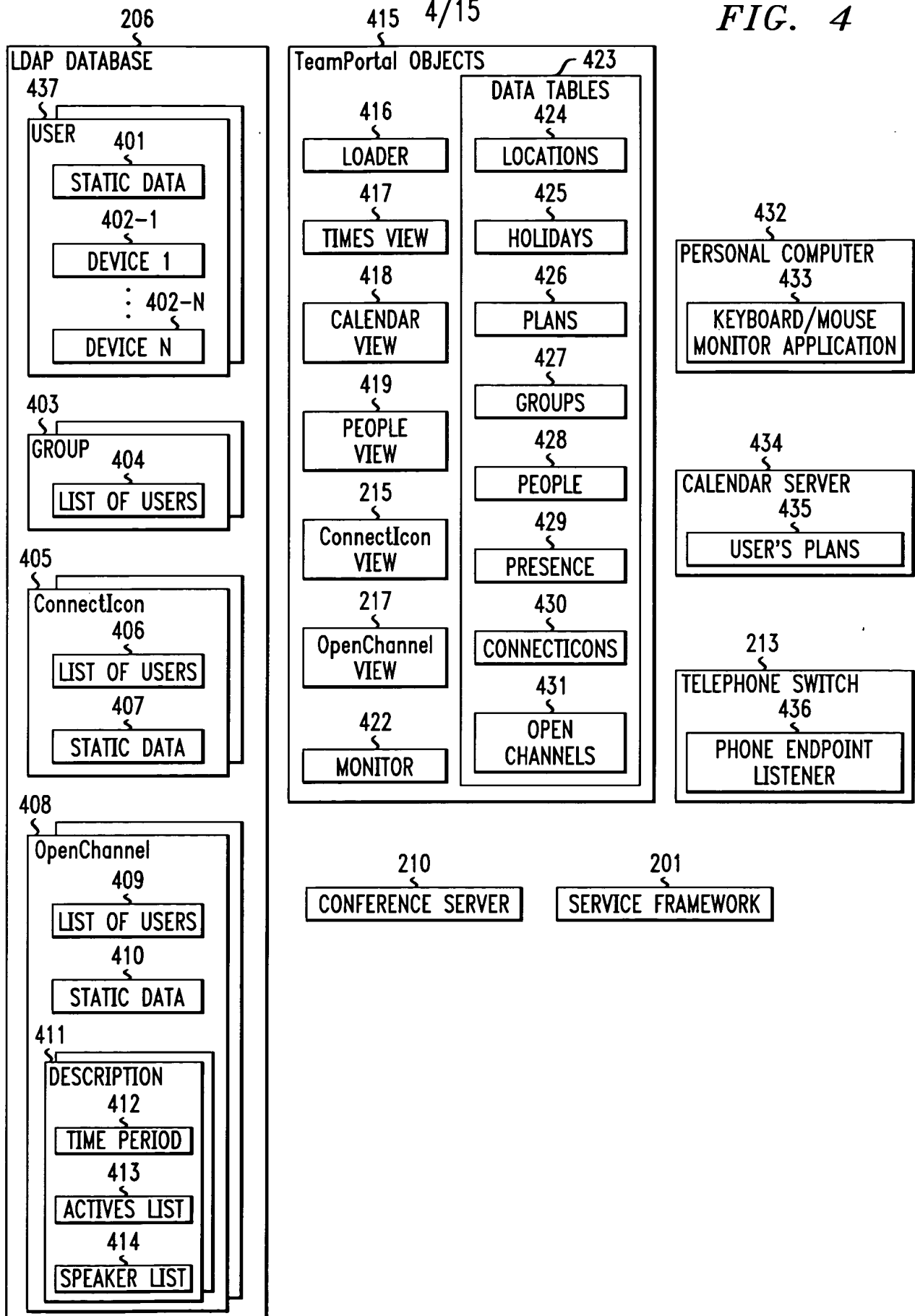
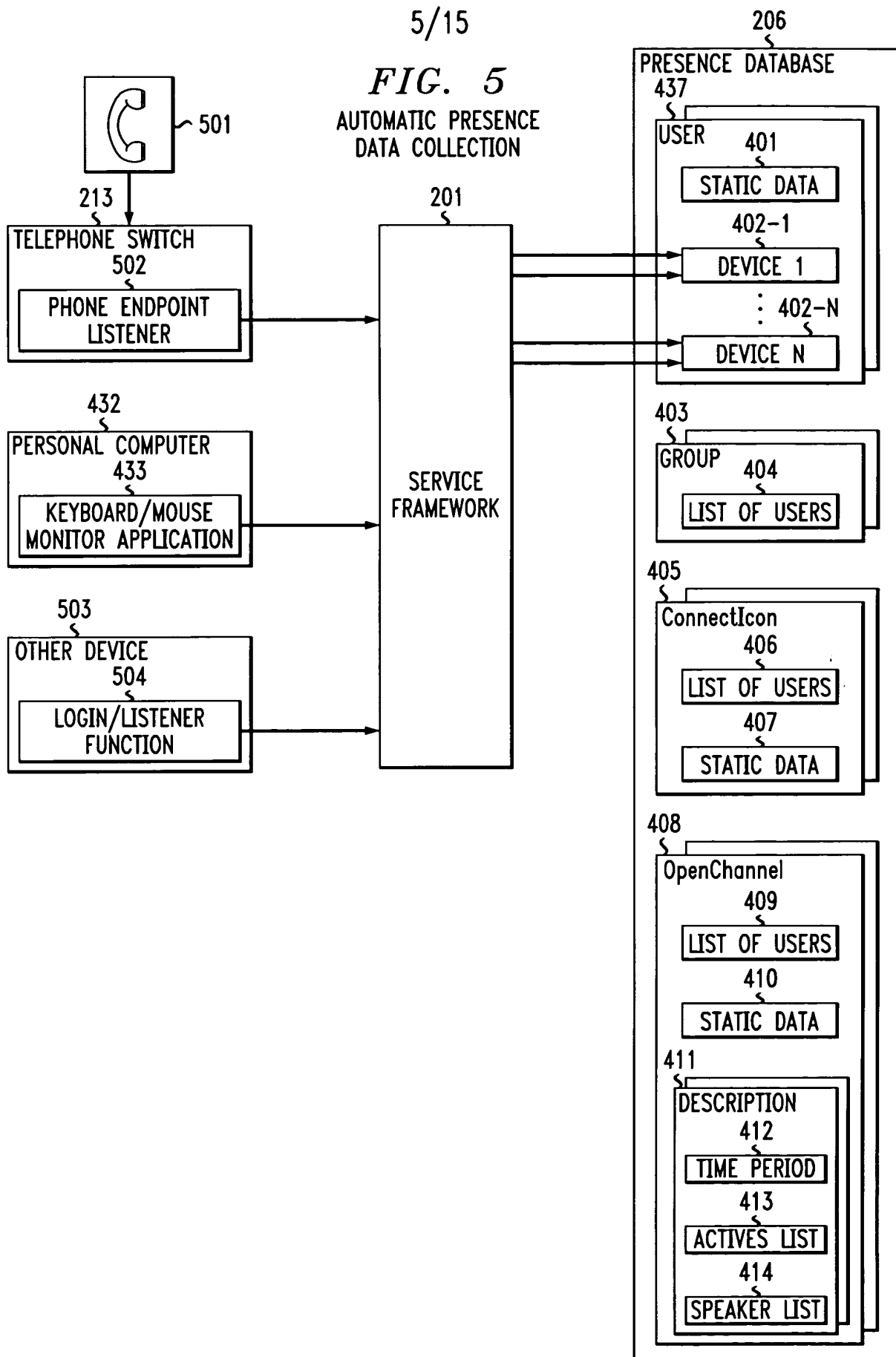


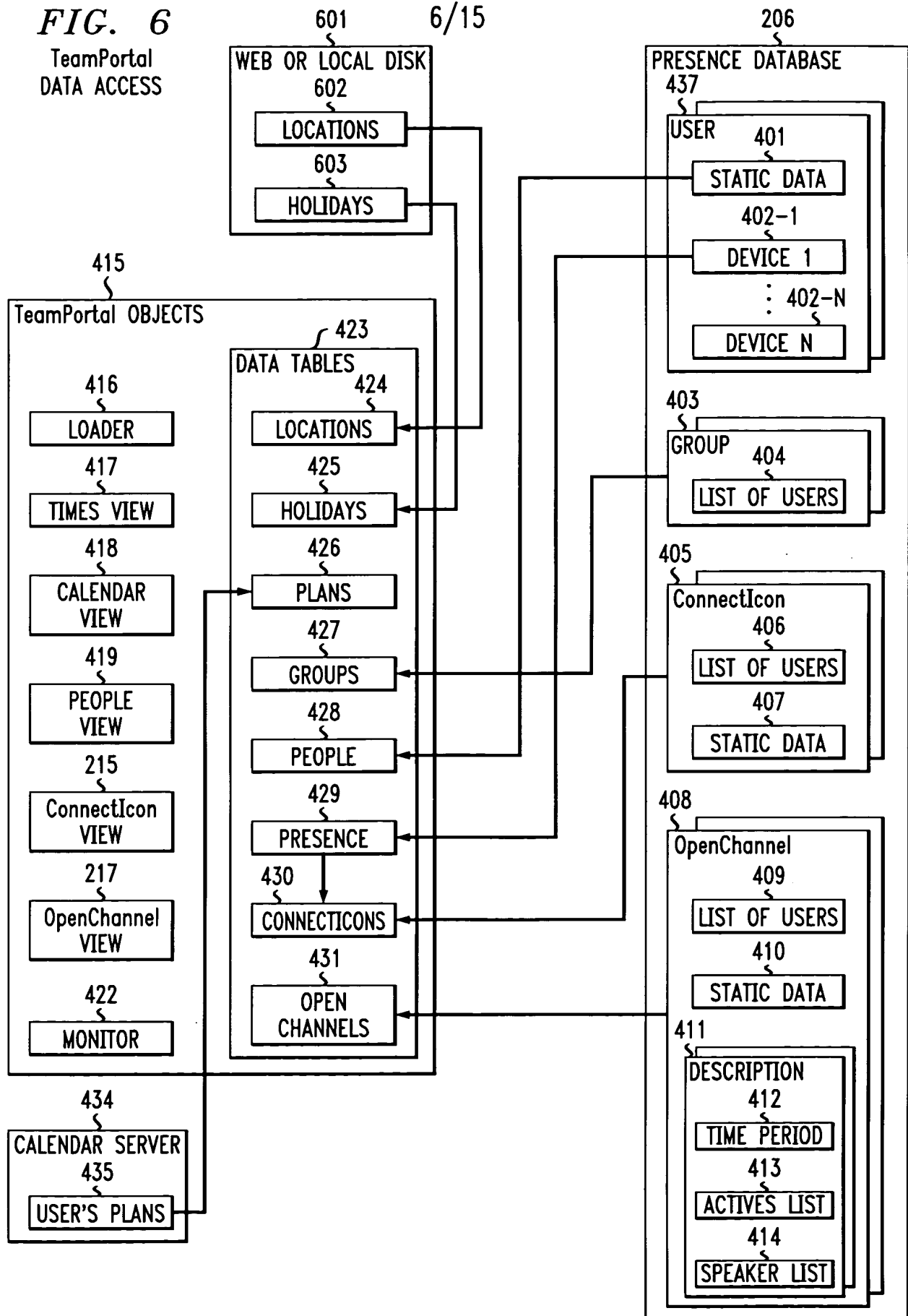
FIG. 4



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**FIG. 5**  
AUTOMATIC PRESENCE  
DATA COLLECTION

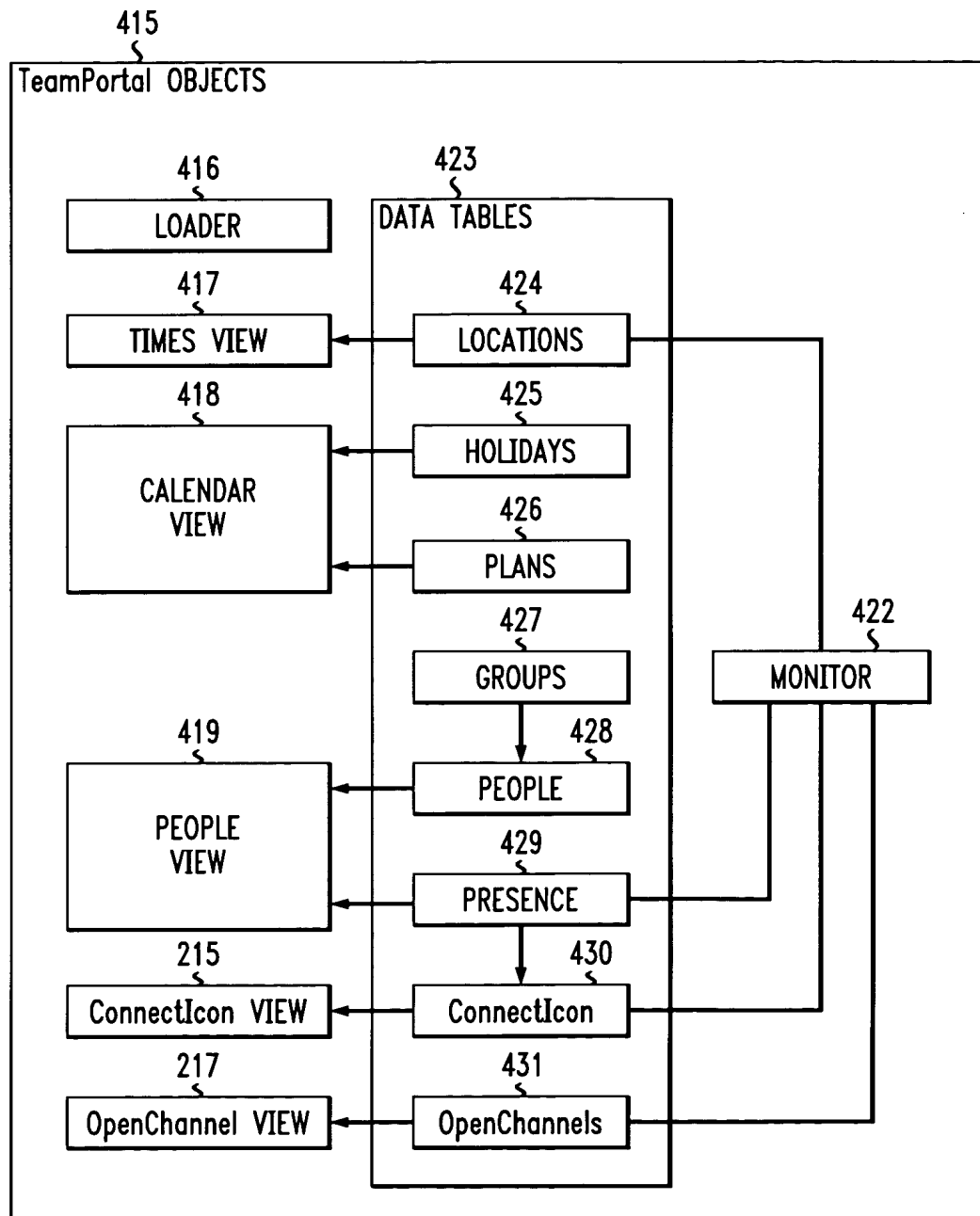


**FIG. 6**TeamPortal  
DATA ACCESS

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*FIG. 7*

TeamPortal DATA USE

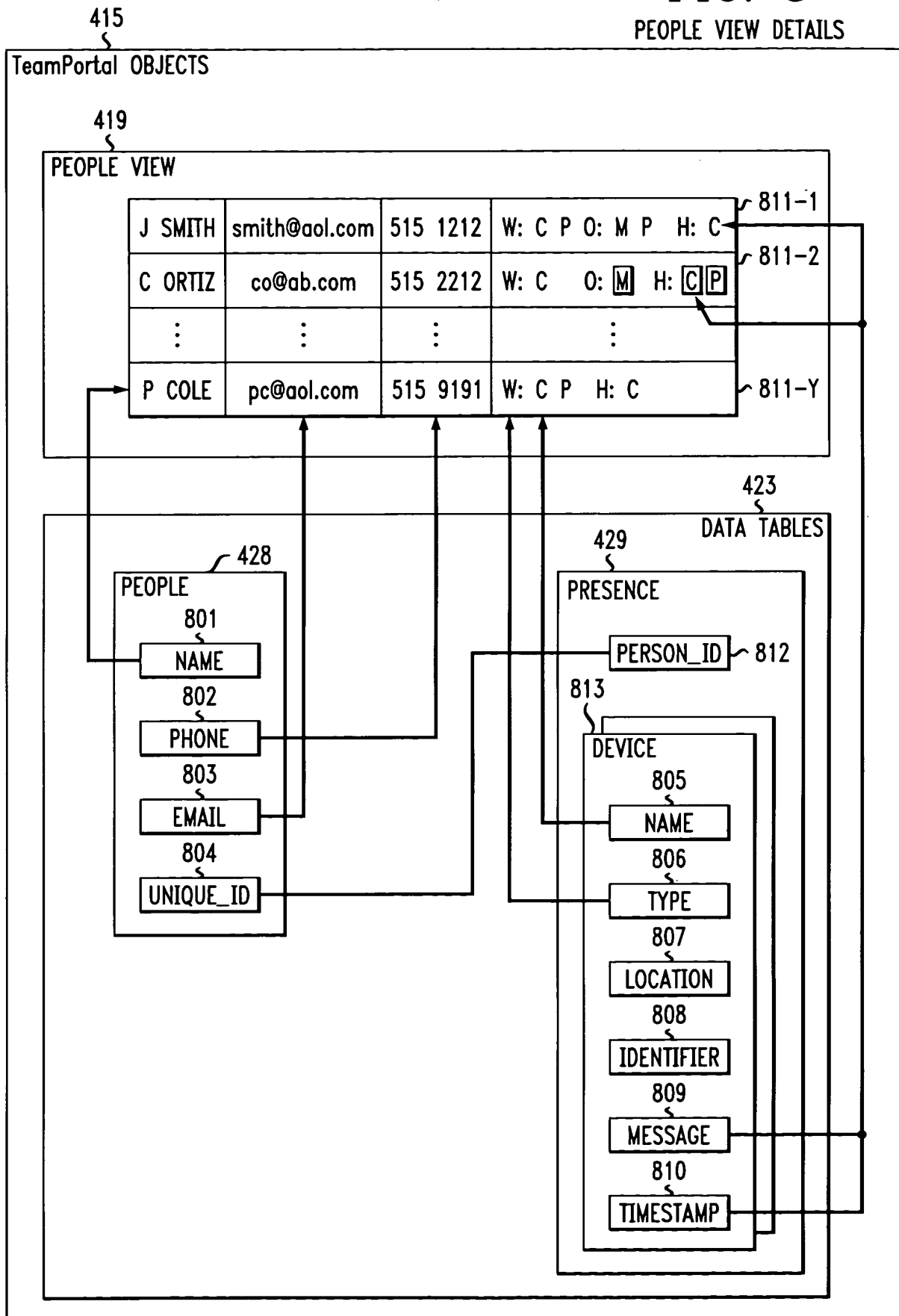




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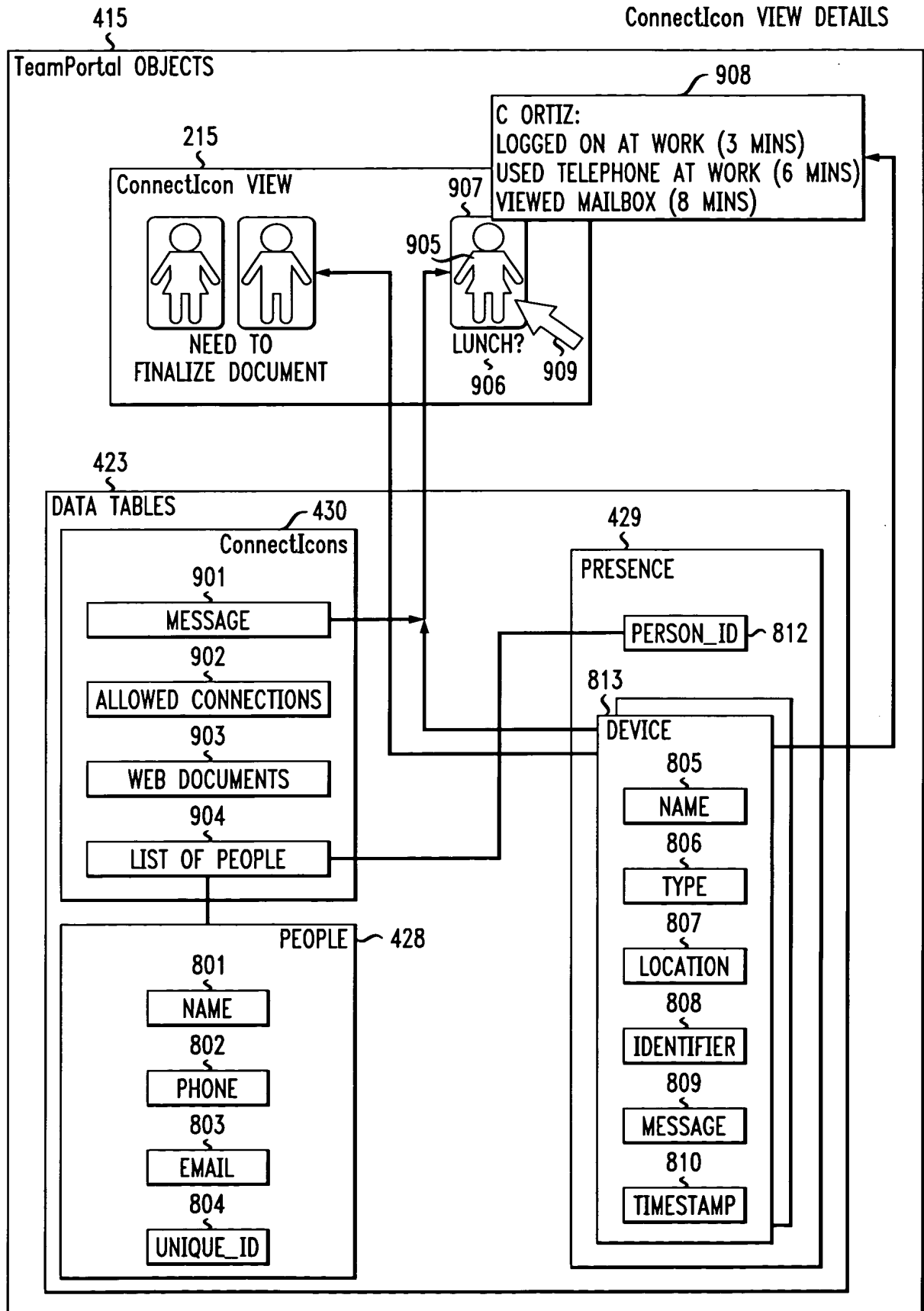
FIG. 8

PEOPLE VIEW DETAILS



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FIG. 9



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**FIG. 10**

OpenChannel VIEW DETAILS

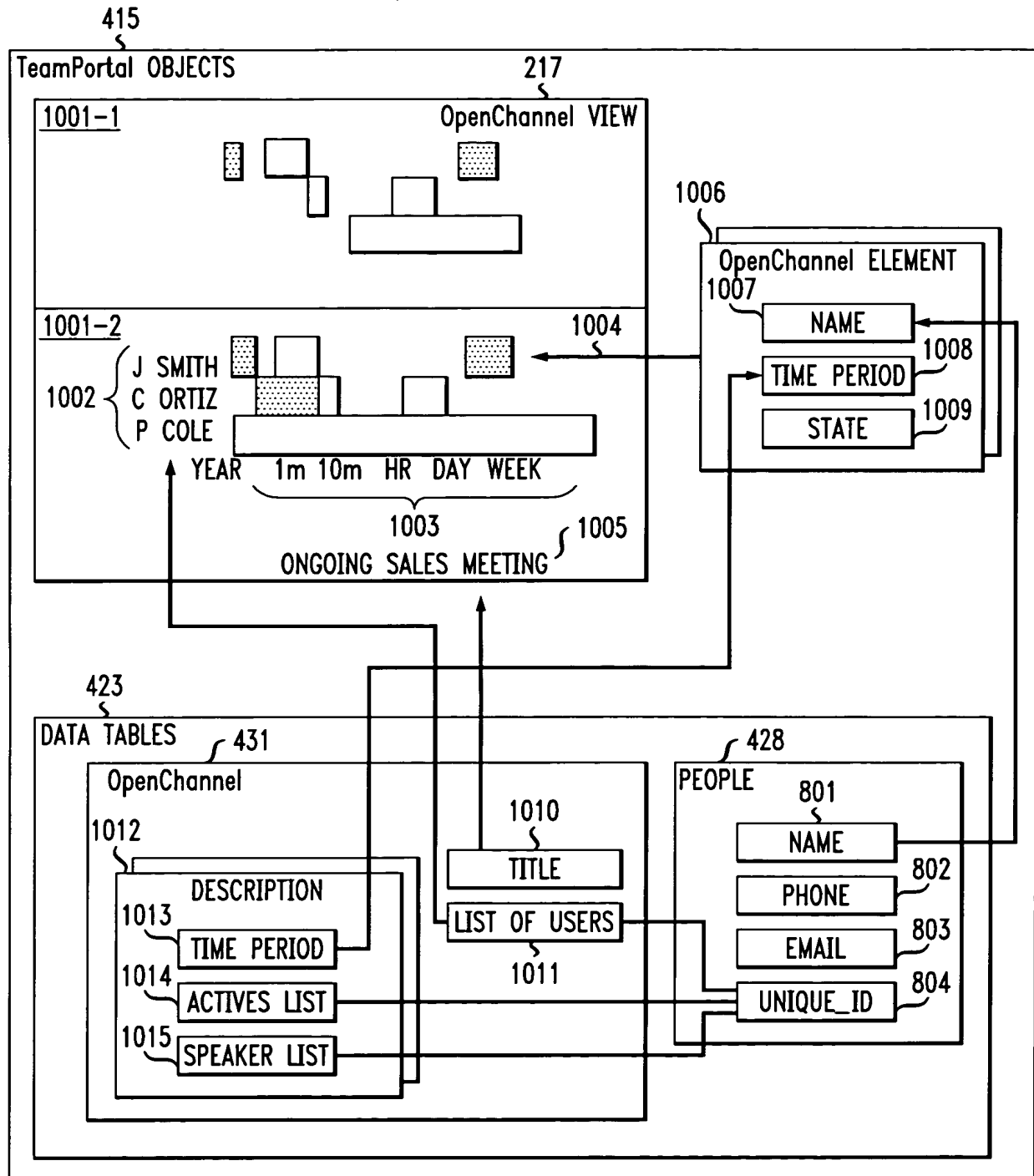


FIG. 11

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gwills xxxxxx no group ☐

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Bangalore (India) : 9:28 PM 1/3
Swindon (UK) : 3:58 PM 1/3
Indian Hill (US) : 9:58 PM 1/3

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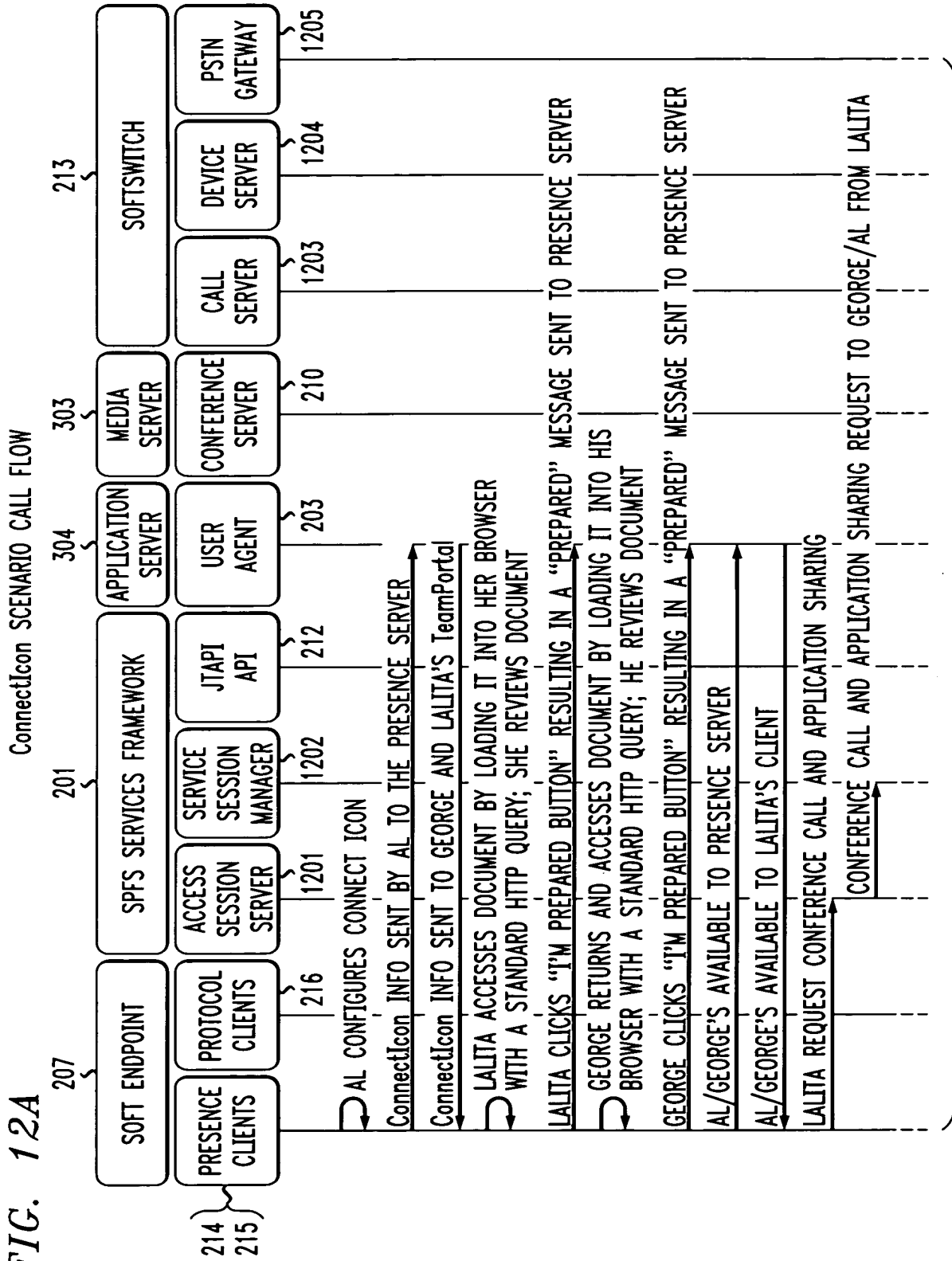
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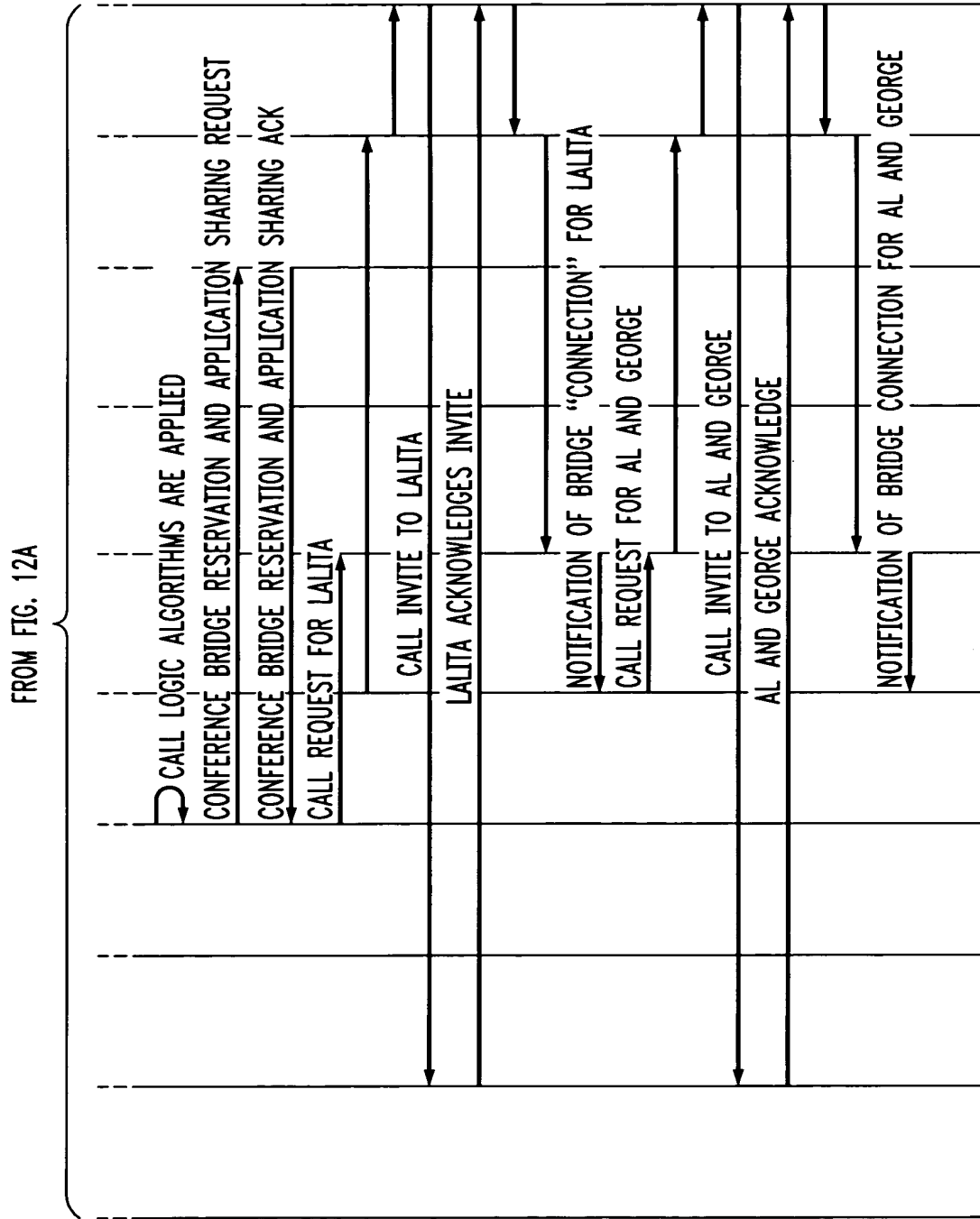
**FIG. 12A**



TO FIG. 12B

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FIG. 12B



## OpenChannel SCENARIO CALL FLOW



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FIG. 13B

FROM FIG. 13A

